Christopher DePaola

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Professional Summary

Senior Systems Administrator with 9+ years of experience designing, securing, and operating enterprise infrastructure across on-prem, hybrid, and cloud environments. Knowledgeable and hands on with VMware, Azure, Windows Server, Linux, Microsoft 365, endpoint management, and backup/disaster recovery, while also providing strategic leadership, vendor management, and compliance support. A trusted employee to leadership for infrastructure planning, security initiatives, and risk mitigation, with a proven ability to mentor teams and align technical execution with business goals, supported by an MBA in Information Technology Management.

Technical Summary

- Infrastructure & Virtualization: VMware ESXi, Hyper-V, Dell PowerEdge, PowerStore, EMC
- Cloud & Identity: Azure, Entra ID, Microsoft 365
- Operating Systems: Windows Server (2008–2022), Linux (Ubuntu, CentOS)
- Endpoint & Device Management: Intune, ManageEngine, and Jamf
- Security & Compliance: NGAV/XDR, VDR, MFA, Security Hardening, Audit Support
- Backup & Resiliency: Veeam, Infrascale, Disaster Recovery Planning
- Networking: VPNs, Firewalls, VLANs, DNS, DHCP

Professional Experience

EBizCharge | Irvine, CA
Infrastructure Engineer| *May 2026 - Present*

Ocean Media Inc. | Huntington Beach, CA
Senior System Administrator | *Jan 2024 - Present*
System Administrator | *Jan 2023 – Jan 2024*
Junior System Administrator | *May 2022 – Jan 2023*

- Own enterprise server, network, cloud, and security infrastructure across Windows, Linux, VMware, and Azure environments, ensuring stability and security.
- Owner in backup and disaster recovery implementation, utilizing Veeam to improve recoverability and operational resilience.
- Evaluated and deployed NGAV, XDR, and VDR platforms, balancing security posture, operational impact, and business requirements.
- Led endpoint management strategy, implementing Intune and Jamf to standardize Windows and macOS device management and strengthen compliance and security controls.
- Served as primary Linux administrator (Ubuntu, CentOS), supporting analytics and research workloads, including GPU-backed R and Python environments.
- Maintained and optimized core infrastructure services including Active Directory, DNS, DHCP, certificate services, and identity integrations across hybrid environments.
- Acted as trusted administrator for sensitive initiatives including audits, compliance reviews, and security remediation efforts.

- Partnered with leadership on vendor evaluations, contract renewals, and technical business cases to support organizational goals.
- Mentored help desk and junior administrators, provided advanced training, and developed SOPs and technical documentation to improve team effectiveness.

Doorway Home Loans | Santa Ana, CA
System Administrator | *March 2021 - May 2022*

- Provided full administration of Active Directory and Group Policy for 120+ users across multi-site environments.
- Managed physical and virtual infrastructure using VMware ESXi and Hyper-V, including SAN-backed storage and RAID configurations.
- Deployed and maintained Windows Server environments supporting IIS, SQL Server, file services, domain controllers, and line-of-business applications.
- Administered complex network infrastructure including datacenter operations, site-to-site and remote access VPNs, VLANs, firewalls, DNS, and external IP management.
- Owned Microsoft 365 ecosystem including Exchange, SharePoint, Teams, OneDrive, MFA, Mimecast, VoIP, and third-party business applications.
- Implemented backup strategies, UPS systems, and endpoint management solutions to improve availability and disaster readiness.
- Oversaw software licensing, procurement, and vendor coordination.

LA Container | Yorba Linda, CA
IT Support Specialist | *July 2016 - March 2021*

- Delivered Tier 1-2 technical support for Windows environments, Active Directory, and end-user systems.
- Administered small-scale network infrastructure including VPNs, VLANs, firewalls, DNS, DHCP, and wireless networks.
- Supported Windows Server 2008-2016 file and print services and implemented backup solutions using Macrium Reflect.
- Provided remote support via TeamViewer and TightVNC; resolved hardware, software, imaging, and peripheral issues.
- Managed software licensing, hardware provisioning, and general IT operations for a growing organization.

Education

July 2021 – November 2023
MBA, Information Technology Management
Southern New Hampshire University- GPA: 4.0

January 2019 – December 2020
B.A. Business Information Systems
California State University, Fullerton - GPA: 3.5

Certificates

Achieved 6/27/2021 - EXPIRES 6/27/2027
Security+ CE, COMPTIA